

Water Usage sign up

1. Go to mdrws.com- scroll down and click “my water usage” or go to the Services tab at the top and click on my water use- login/sign up
2. Click the link to Sign up for Smarthub
3. If you are already registered for Smarthub, sign in with your email and password otherwise new users- click on the bottom link that says “sign up to access our self-service site”
4. You will be asked for your account number, last name or business and email address
5. After entering that information, you will be asked to answer a security question which you can choose between your most recent bill amount or your billing zip code
6. You will then receive an email with a temporary password and instructions on how to create a new password
7. After setting your new password, it will ask you to create a security phrase that you can skip, but you will need to set up the security phrase before you can make a payment, store/update credit cards or sign up for autopay

After logging in or signing up to see the usage -

1. Click on the “my usage” tab at the top
2. Use the “usage explorer” (first graph shown on the left side)
3. You can choose either monthly or daily usage at the top
4. You can choose a “from” and “to” date to see specific day’s usage
5. You can turn off the temperature line by unchecking the average box
6. If you have multiple accounts, you can switch between accounts on the right-side dropdown

Water usage is 2 days behind on the graph